

# FRB CASH COMMUNICATIONS

## [WWW.FRBSERVICES.ORG](http://WWW.FRBSERVICES.ORG)

Information for all departments of the Federal Reserve Bank can be found on our website. Included on this website is the E-Alerts option. When new information is available to Financial Institutions, a FedFocus or FedFlash is issued. If you are signed up for this function, you will receive an email to check our website for new information. Operating Circular #2, Manual of Procedures, and Deposit Visual Reference Guide for Cash Services is also available. Here are a few areas that are available to cash customers.

### **FedFlash Setup**

Left side-News & Communications  
E-Alert  
Subscribe to FRBServices.org Email Alert  
Notification Service  
Fill in information

### **FedFocus or FedFlash**

Left side-News & Communications  
FedFocus or FedFlash  
Scroll down to the most recent newsletter

### **New Cash Customer or Change in Cash Services**

Left side-Forms  
FedCash Services  
Cash Services Request Form  
Fax to 504-593-3218

### **Difference in Fit or New Currency Received From FRB**

Left side-Forms  
FedCash Services  
Difference Claim Request  
Fax to 504-593-3218 and mail strap, manifest & plastic wrap to:  
Federal Reserve Bank  
Cash Services Department  
525 St Charles Avenue  
New Orleans, LA 70130

### **Deposit Difference Dispute Form**

Left side-Forms  
FedCash Services  
Deposit Adjustment Dispute Form  
Fax to 504-593-3218

### **Operating Circular #2 Manual of Procedures Deposit Visual Reference Guide**

Left side-Rules and Regulations  
Operating Circulars  
OC 2-Cash Services

### **Contaminated Currency**

Left side-Forms  
Fed Cash Services  
FedCash Services Contaminated Currency Form  
Fax to 504-593-3218

### **To Receive Differences FedLine Web Form FedMail Form**

<https://www.frb services.org/servicesetup/index.html>  
[https://www.frb services.org/serviceofferings/access/fedmail\\_intro.html](https://www.frb services.org/serviceofferings/access/fedmail_intro.html)

We include a holiday schedule in bags of currency for two weeks prior to the holiday. If your armored carrier opens your bags, you should instruct them to forward any correspondence in the bag they prepare to you. If you do not order currency, please call Customer Support for a copy of the holiday schedule at 877-553-9735.