



Terms and Conditions

Cancellation Policy

Requests for cancellation or substitution should be made in writing to info@LBA.org.

Please consult the education event registration page for details concerning cancellation policy, including deadline to cancel and cancellation fees. Cancellation time limits differ based on the event.

In the event you cannot attend, substitutions are permitted without penalty if sufficient notice is given to LBA. Again, please refer to the event registration page for specific event deadlines.

The LBA must be notified of cancellation of product orders prior to electronic delivery or shipment. No refunds will be given after electronic delivery.

Refund Policy

The deadline to receive a refund when canceling attendance is specified on each event registration page. Requests for a refund should be emailed to info@LBA.org.

LBA reserves the right to cancel or reschedule an event. All registrants will be entitled to a full refund if the event is canceled, rescheduled, or the location is changed after the registration is received and the registrant is unable to attend.

Shipping Policy

Please consult the product order form to determine shipping and handling fees. Fees are subject to change without prior notice but will be updated on the product order form.

Photography/Audio/Video Policy

During LBA events, the Association and its staff regularly take photographs to highlight the speakers or participants, and opportunities available to its member companies, and the industry at large. By attending a LBA event, attendees give LBA permission to use any attendee's voice and image in any such archival or promotional recording, photograph or streaming activity. For more information, please contact the LBA communications team at 225-387-3287.