

Airport Transfer Services

Accents on Asheville will provide *Airport Transfers* for your guests by size-appropriate vehicle according to the flight manifest submitted to our office. Vehicles to be used include minicoaches, executive vans, minivans, SUVs and sedans which are dispatched according to the number of guests per flight. Motorcoaches are also available and are priced upon request. Arrival and Departure procedures for the Asheville Airport (AVL) are as follows:

- For arrivals without a meet and greet, our drivers will text the client to announce arrival and meeting location. (Please provide a mobile phone number for each guest being transferred).
- After your luggage is identified, our drivers will escort guests to their vehicles which are, according to airport regulations, parked in a nearby lot designated for Commercial Ground Transportation. After all passengers are identified (typically per flight) luggage is loaded and the driver(s) will proceed directly to the Omni Grove Park Inn. The drive from the Asheville Airport to the hotel is approximately 30 minutes in length.
- For departures, our drivers will meet your guests outside the hotel’s main entrance for smaller vehicles and the Vanderbilt Wing Entrance for large vehicles.
- Upon request, departure notices can be given to the Onsite Contact for disbursement to the guests prior to group departure. Location and times for departures will be cited on those notices.
- Please inquire about arrival procedures for airport transfers from the Greenville-Spartanburg and Charlotte Airports.

Private Vehicle Prices for Asheville (AVL), Greenville-Spartanburg (GSP) & Charlotte (CLT) Airport Transfers:

Vehicle	Number of Guests	AVL Airport	GSP Airport	CLT Airport
Sedan	1-2	\$149	\$329	\$659
SUV	3-4	\$259	\$399	\$759
Executive Van	5-10	\$459	\$699	\$989
Minicoach	11-20	\$1050	\$1225	\$1535

*Above Prices are One-way and include Porterage, Reasonable Delays, Bottled Waters, Taxes & Driver Gratuities
 Note: FBO-Private Jet transfers are quoted on an individual bases*

Additional Wait Time: If flights are delayed more than thirty (30) minutes, drastically affecting driver/vehicle schedules, or if additional wait or “spot” time is requested for a VIP, an additional fee may be assessed.

Cancellations: There will be no charge for cancellations made before 48 hours of an airport transfer. Those made within 48 hours will be billed. Any last-minute changes to the flight manifest must be phoned to our office as soon as possible at **828-251-9013**. Calls placed when our office is closed will be directed to our on-call Manager.

Optional Enhancement:

Meet & Greet Services: Upon request, Accents on Asheville can provide additional staff members for “meet and greet” services at the Asheville Airport for your group arrivals, or at the hotel for your group departures. The cost for this enhancement is \$150 per greeter (for a shift up to five hours; \$30 for each additional hour).

This Contract is subject to an 18% Service Charge

 Client Signature & Date


 Lynn Grabey, Accents on Asheville; 11/3/2022