



# COVID Impact on Banks: Fraud, Masks & Safety Precautions (Webinar)

**April 13, 2021 ☐ 10:00am - 11:30am**

*This webinar was originally scheduled for March 26 but was rescheduled to April 13.*

This webinar will discuss some of the challenges banks have faced since COVID-19 started, including fraudulent activity, masks inside the branches and safety precautions that have been addressed. The webinar will also address specific crimes that are on the rise due to COVID-19 (and new protocols) and how to get ahead of it with prevention techniques.

### Webinar Registration:

Mr./Mrs./Ms. \_\_\_\_\_  
Bank \_\_\_\_\_  
Email \_\_\_\_\_  
Branch Street Address \_\_\_\_\_  
\_\_\_\_\_  
City, State, Zip \_\_\_\_\_  
Phone \_\_\_\_\_  
Cell \_\_\_\_\_

### Who Should Attend:

Anti Fraud and Security Officers, Retail/  
Branch Staff

### Webinar Speaker:



**Susan Wind** is a college professor who has taught, designed and implemented Criminal Justice Courses throughout the US for the past fifteen years. She has worked in different entities of the criminal justice system. For the past twelve years, she has been doing consulting work with financial institutions all over the US, providing training related to cybercrimes and security topics (i.e., money laundering, identity theft, atm/debit card thefts, fraud, bank robbery, active shooters, workplace violence, social media, etc.). For the past four years, she has been conducting research and offering programs to local businesses on cyber-bullying and social media awareness. Susan has published numerous articles on this topic and has developed curriculum for schools to implement in their training programs.



### Payment Options:

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### Please check:

#### Registration Fees for LBA Members

- Live Webinar Connection      \$165 per connection
- Webinar Recording                \$165 per recording

#### Registration Fees for Non-Members

- Live Webinar Connection      \$265 per connection
- Webinar Recording                \$265 per recording

This training will be covered under SBET (Small Business Employee Training Program). Please provide an email address on the line below to receive the necessary documentation for reimbursement:

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**\*Please Note: Recordings are not eligible for SBET funding**

**Webinar access codes will be sent to registrants with confirmation emails one week prior to session.**