

September 12-14, 2018 The Grand Hotel - Point Clear, Alabama

Wednesday, September 12, 2018

3:00pm Registration Begins, Grand Ballroom Foyer

6:00pm-8:00pm Opening Reception, Grand Ballroom Patio

Sponsored by Louisiana Bankers Service Corporation

Thursday, September 13, 2018

7:30am-8:30am Breakfast featuring Sponsor Spotlight - Grand Ballroom South

8:30am-9:30am Survival of the Community Bank - Grand Ballroom North

Jeff Fair, American Planning Corporation

Have community banks escaped the frying pan only to find themselves in the midst of the fire? Changes in regulatory behavior, coupled with core deposit funding challenges and increasing loan demand pose significant risks for many community banks. In this session, we will explore various ways to address and overcome these challenges.

9:45am-10:45am The Health of the Economy - Grand Ballroom North

Craig Dismuke, Vining Sparks

The U.S. economy was firing on all cylinders coming into 2018. The consumer and business investment continue to drive growth, both of which should benefit even further this year from tax reform. Additionally, with the passage of the 2018 Bipartisan Budget Act, government spending is now expected to boost growth. With economic tailwinds as the backdrop, the markets are becoming more concerned about the risks of inflation. Additionally, amidst strong growth and heightened risks to inflation, the Fed will likely be as committed to hiking rates in 2018 as they were in 2017. In this presentation, we will discuss these dynamics, the resulting financial market volatility, and our longer-term outlook for interest rates.

10:30am-1:00pm Guest Program: Cooking Class & Lunch - See Page 4 for more information

11:00am-12:00pm Self-Service First: A Study of What Today's Consumer Requires - Grand Ballroom North Fred Wheeler, Automated Transaction Delivery

> Today's consumer wants convenience...This not only means location but how they are served. Every consumer service industry .. Travel, Retail, Food and Beverage, is using or rapidly developing the same method to meet these consumer needs... "Self Service First Assistance Where Needed". This presentation is how technology enables this latest transformation and how Financial Institutions can benefit from them.

Sessions Adjourn

Golf Scramble - See Page 4 for more information

*Box lunches will be provided prior to start, beginning at 12pm in the Lakewood Club House.

1:00pm-5:00pm Charter Fishing Trips - See Page 4 for more information

*Box lunches will be provided prior to start, beginning at 12pm at the Marina at the Grand Hotel.

Evening on Your Own

12:00pm

1:00pm-5:00pm



September 12-14, 2018 - The Grand Hotel - Point Clear, Alabama

Friday, September 14, 2018

7:30am-8:30am Breakfast with Sponsor Spotlight and Office of Financial Institutions Update -

John Ducrest, Commissioner - Grand Ballroom South

8:30am-9:30am Technology in Lending - Grand Ballroom North

Finastra

9:45am-10:45am Cybersecurity in the Banking Industry - Grand Ballroom North

Walt Green, Phelps Dunbar

This session will focus on recent data breaches in the banking and financial services industries; best

practices before, during and after a breach; and a discussion of the future of cybersecurity.

11:00am-12:00pm Top Trends Driving Innovation in Banking Today - Grand Ballroom North

Chad Conley, Fiserv

The only thing moving faster than technology is the expectations of consumers! In this session, we will walk through the top trends driving innovation in Banking today. How do we effectively manage the

millennials and beyond when it comes to meeting their expectations.

12:00pm Conference Adjourns

Conference Speakers

Jeff Fair is President of American Planning Corporation, a consulting firm with over 35 years of experience serving the financial needs of community banks. His services include financial planning, interest rate risk and liquidity management, stock valuations, merger and acquisition guidance and much more.

Craig Dismuke is Executive Vice President and Chief Economist for Vining Sparks, a fixed income broker/dealer serving institutional investors. Craig is responsible for the projection and publication of Vining Sparks' economic and interest rate forecasts. He publishes research articles for Vining Sparks as well as other national publications. He speaks at industry conferences on the health of the U.S. economy, expectations for interest rates, and relevant income strategies. Craig is a frequent guest on CNBC, Fox Business and Bloomberg TV as well as being quoted often in the financial news.

Fred Wheeler is COO of Automated Transaction Delivery. He has been assisting and acting as a consultant for financial institutions for over 30 Years in the US and Globally. He has retained roles ranging from Systems Engineer (Fujitsu), National Director of Operations (Red hawk), Global SME (Subject Matter Expert) (United Technologies) and President\Owner (Brown ATM Solutions). He has maintained relationships with all of the Major Manufacturers (NCR Master VAR, National Service Provider (Diebold), Regional Engineer (Fujitsu) and VAR\National Service Provider (Nautilus Hyosung). Fred has delivered hundreds of presentations to thousands of financial institutions on subjects affecting the industry to include industry compliance trends and solutions.

Walt Green is Partner in the Phelps Dunbar Baton Rouge office. He focuses on his practice on cybersecurity, white collar criminal defense and governmental investigations, and litigation. Mr. Green was the United States Attorney for the Middle District of Louisiana and the Executive Director for the National Center for Disaster Fraud from 2103-2017. He retired from the United States Department of Justice with over 20 years of federal experience. Additionally, Mr. Green has served in the United States Marine Corps for over 28 years and currently holds the rank of colonel. Since entering private practices, Mr. Green has been a sought after speaker and commentator on fraud, cybersecurity and data privacy issues, in BBC News, The Economist, Washington Post, USA Today, CNN Money, and the Associated Press. Mr. Green earned a spot on the National Law Journal's 2017 Cybersecurity and Data Privacy Trailblazer's list, a list which highlights the top 25 attorneys who have helped make a difference in the fight against criminal cyber activity.

Chad Conley is Senior Product Strategist with Fiserv. Chad supports product management in making sure the future of the retail solutions suite is aligned to the future of the financial services market. He has worked in the financial services software industry for over 20 years, which includes experience in sales, strategy and relationship management. Chad joined Fiserv in 2008.



September 12-14, 2018 The Grand Hotel - Point Clear, Alabama

Location & Hotel Information

The Grand Hotel
One Grand Boulevard
Point Clear, Alabama 36564
(251) 928-9201



Hotel Reservations at The Grand Hotel

The LBA has contracted for a set number of sleeping rooms at The Grand Hotel based on the last few years' attendance. We will monitor the room pickup and add rooms if available. We encourage you to make your reservations early. To ensure the LBA group rate (see tiered rates below), please call (800) 544-9933 and identify that you're booking with the Louisiana Bankers Association Executive Management Conference room block.

Reservations can also be made online by clicking here.

*For reservations pre and post conference dates (Tuesday 9/11, Friday 9/14 and Saturday 9/15), it is recommended that you call the hotel at (800) 544-9933 for reservations to ensure the group rate.

Group Room Rates:

Deluxe Resort View Room - \$219+tax/night

Deluxe Bay View Room - \$269+tax/night

(optional upgrade, based on availability. Please call (800) 544-9933 for reservations)

Spa Building Resort View Room - \$239+tax/night

(optional upgrade, based on availability. Please call (800) 544-9933 for reservations)

Spa Building Bay View Room - \$279+tax/night

(optional upgrade, based on availability. Please call (800) 544-9933 for reservations)

Sleeping room reservations must be made by <u>August 24, 2018</u> at 5:00pm or until the block of rooms for LBA is filled, whichever is sooner. After August 24, 2018, reservations will be made based on availability and the hotel may not be able to honor the discounted rate. Check in time is 4pm. Check out time is 11am.



September 12-14, 2018 The Grand Hotel - Point Clear, Alabama

Conference Activities

Guest Program: Cooking Class & Lunch Thursday, September 13, 2018 10:30am-1:00pm \$75 per person

A Grand Hotel Chef will conduct a fun and educational cooking class. When that's done, you will actually get to eat the finished product. You will receive an educational cooking class, lunch, recipes, a Grand Hotel Cooking Academy Diploma - not to mention a great time!



Golf Scramble at Lakewood Golf Club Thursday, September 13, 2018

1:00pm-5:00pm \$135 per person*

* Cost includes box lunch.

The Lakewood Golf Club at the Grand Hotel is a sparkling resort member of the Robert Trent Jones Golf Trail. Rolling fairways, tight greens, spring-fed lakes, meandering streams, and stands of mature trees make for both a beautiful and challenging experience.

*Box lunches will be provided prior to the start, beginning at 12pm in the Lakewood Club House.



Charter Fishing Trips – Inshore Saltwater Fishing Thursday, September 13, 2018 1:00pm–5:00pm \$150 per person*

- * Cost includes a fishing license, box lunch and beverages on the boat.
- * This is a "catch and release" fishing trip; however, if you want to take the fish you catch home, you are welcome to do so if you bring your own cooler.
- *Limited seats available. Please register early.



Join experienced and licensed guides that will take you fishing for speckled trout, redfish, flounder, and more within minutes of leaving the dock. Tackle, bait, license, and instruction are included. Come prepared to have fun!

*Box lunches will be provided prior to the start, beginning at 12pm at the Marina of the hotel near the boat slips (between the Marina House and the Spa Building).



September 12-14, 2018 The Grand Hotel - Point Clear, Alabama

Conference Sponsors:







PHELPS DUNBAR





Opening Reception Sponsor:







September 12-14, 2018 The Grand Hotel - Point Clear, Alabama

Registration Information: (for multiple registrations, please make copies of this form) Name _____ Bank Branch Street Address City / State/ Zip _____ Email Address_____ Phone Cell Phone Fax Conference Fees: Banker Program: \$375 LBA member, \$675 non-member Spouse/Guest: \$125 - Name:____ Golf Scramble: Thursday, September 15 - \$135 per person Pairing Request: Name:_ Pairing Request: ____ Guest Program: Cooking Class & Lunch - Thursday, September 15 - \$75 per person Charter Fishing Trip - Thursday, September 15 - \$150 per person Name:______ Name:_____ Name: Name: Name:______ Name:_____ Total **Payment Options:** ☐ Check (Made payable to the Louisiana Bankers Association) □ Visa □ MasterCard ☐ American Express _____ Amount to be charged on card _____ Card Number Expiration Date ______Name on Card (please print) _____ Billing Address_ Signature _____ **Cancellation Policy:** Due to the commitments we must make, if you must cancel your conference registration, please do so by September 5, 2018 to avoid a

\$175 cancellation fee. Substitutions are welcome at no additional charge.

Guest Program: Cooking Class & Lunch - Please cancel by September 5, 2018 to avoid a \$35 cancellation fee.

Golf - Please cancel by September 5, 2018 to avoid a \$65 cancellation fee.

Fishing - Please cancel by September 5, 2018 to avoid a \$65 cancellation fee.

 $^{^*}$ Any registrant who does not cancel any of the above mentioned events will be billed the full fee.