



# Teller Security Issues (Webinar)

August 18, 2017 ☐ 10:00am - 11:30am

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More robberies occur in December than any other month according to FBI statistics but that doesn't mean it can't happen the other 11 months of the year. So, how can you keep your employees safe at your financial institution during a robbery? Well, first we need to try to prevent the robbery from happening in the first place. During this webinar, we will review the ABC's of security devices, go over methods of how to prevent robberies and what to do before, during and after a robbery. We will also cover some details on how to detect counterfeit money and review the security features of the "old" and "new" notes in circulation at this time.

## What you will learn:

- Robbery prevention methods
- Opening and closing procedures
- Robbery procedures; before, during and after a robbery
- Identifying features of U.S. Currency
- How to detect counterfeit money
- Close up look of each note
- Security features of the new design \$100 note

## Who Should Attend

In addition to teller and the frontline, this webinar will benefit all staff including those who work in the back office. All staff should receive training on robbery and security procedures, especially those who enter or leave the building before or after regular lobby hours, work in the lobby, visit the lobby occasionally or possess combinations or keys that access cash or handles cash.

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## Webinar Speaker



**Christy Crawford** is president of Christy Crawford Compliance Consulting specializing in the education of banks and credit unions across the nation. Christy is an associate speaker for Gettechnical Inc. As a former trainer for Wal-Mart Corporation, and former V.P. of Gettechnical Inc. she brings her previous 11 years of sales and training experience to your financial institution. She earned a bachelor's degree from Louisiana State University and is BSA/AML certified. Her expertise is in the deposit side of the financial institution and focuses on teller, new accounts, IRAs, HSAs, robbery, security and BSA for the frontline training.