



Annual Regulatory Training for the Frontline - Regulations D, E, CC, DD, BSA & Identity Theft (Webinar)

March 13, 2017 ☐ 3:30pm - 5:00pm

Is your frontline a compliance asset or liability? Let's make them a compliance asset. This regulatory review completes your financial institution's annual training requirements. It also helps the frontline understand that we can be fined and sued if we do not follow our regulatory responsibility. During the webinar, each regulation will spotlight the frontline issues and how to handle them. This webinar will help your staff determine if are we in a regulation and what is the course of action. You will be amazed how focused training on frontline issues will take you from zero to hero with your regulators.

What you will learn:

- Regulation CC Update on Holds and Disclosures
- Regulation E revisions and understanding your customer's rights on unauthorized access
- Regulation D—Six transaction limitations and NCUSIF disclosures on interest-bearing accounts
- Regulation TISA—Spotlight on disclosures and answering customer questions about rates and APY
- BSA—Annual training requirements plus CTRs, SARs and DOEP date fields
- Disclosures

Who Should Attend

This webinar will benefit compliance officers, customer service representatives, new accounts representatives, personal bankers, telephone call centers, training, branch operations, branch administration, branch managers, assistant branch managers.

Webinar Speaker



Deborah Crawford is the President of gettechnical, inc. a Baton Rouge-based firm, specializing in the education of banks and credit unions across the nation. Her 27+ years of banking and teaching experience began at Hibernia National Bank in New Orleans. She graduated from Louisiana State University with both her bachelor's and master's degrees.

Deborah's specialty is in the deposit side of the financial institution where she teaches seminars on regulations, documentation, insurance and Individual Retirement Accounts.