



Avoiding Safe Deposit Lawsuits Teleconference

January 25, 2010 ■ 3:30pm-5:00pm

Improve Your System:

Typically the safe deposit responsibilities are passed from employee to employee with very little understanding of the institution's liability. Unfortunately, only after a lawsuit occurs does management turn their attention to this area. Ask yourself the questions outlined in the teleconference TOPICS. If you're unable to answer them, this seminar will provide vital information to reduce your liability and hopefully avoid a lawsuit.

Regardless of the size of your safe deposit operation, this presentation provides a realistic and well-organized method of reviewing your procedures before a lawsuit occurs. The presenter knows first hand what to look for, from the most common errors to the not so common, but costly mistakes. This presentation will help you review many critical internal procedures.

Teleconference Topics:

This program covers many thought provoking issues and will address your concerns regarding the following questions:

- ◆ **After losing a \$100,000 lawsuit, how did TV coverage increase this loss?**
- ◆ **What seven questions will always be asked in any safe deposit lawsuit?**
- ◆ **Why was an institution sued for \$30,000,000 after an internal box theft?**
- ◆ **How did a former employee steal \$400,000 in bearer bonds from a box?**
- ◆ **Have you seen the new locksmith tool that opens boxes in 3 seconds?**
- ◆ **How did stamped box numbers on box keys create a \$4 million loss?**
- ◆ **How could handling a renter's key cost an institution over \$300,000?**
- ◆ **Why must locks be changed on closed boxes before renting again?**
- ◆ **Do self-service boxes lose money or improve your bottom line?**
- ◆ **Are you leaving anyone in your vault alone? "BIG MISTAKE!"**
- ◆ **Why was a "self service box" provider sued for \$7,000,000?**





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Registration Form

Please provide a contact name and email address for each telephone connection. Make copies if more connections are needed.

| Name | Email Address |
|---------------------|---------------|
| Connection 1. _____ | _____ |
| Connection 2. _____ | _____ |

Bank _____
Address _____
City / State/ Zip _____
Phone _____ **Fax** _____

Payment Options

Check (Made payable to Louisiana Bankers Association)
 Visa MasterCard
Card Number _____ **Expiration Date** _____
Name on Card (please print) _____ **Signature** _____
Billing Address: _____ **Amount to be charged on card \$** _____

Registration Fee

\$65 per connection, LBA members
 \$115 per connection, nonmembers

**Submit registration and view rosters in the
 Education Section of LBA's Website, www.lba.org.**

Agenda

3:30 p.m. Teleconference Begins
 5:00 p.m. Teleconference Adjourns

Louisiana Bankers Association
 5555 Bankers Avenue
 Baton Rouge, LA 70808
 225-387-3282
 Fax 225-343-3159

Teleconference access codes will be sent to registrants with confirmation emails one week prior to session.

Who Should Attend:

This informative program is designed to update safe deposit supervisors, vault attendants, cashiers, branch managers, compliance officers, auditors, training directors, security officers, new account personnel and your in-house legal counsel.

Teleconference Presenter:



David P. McGuinn, President of Safe Deposit Specialists, is a former banker with 40 years of safe deposit experience and is often referred to nationwide as the safe deposit GURU. In all 50 states he has trained over 250,000 safe deposit personnel since 1969, and has served the industry as President of the American, Texas and Houston Safe Deposit Associations. Dave is a featured speaker for the American Bankers Association's TV network and has been interviewed by the Wall Street Journal, Money Magazine, New York Magazine, Associated Press, National Public Radio, AARP, Bottom Line Financial, FDIC, CUNA, CNN, CBS, ABC, NBC Nightly News and Court TV on current safe deposit issues. McGuinn has created numerous video and web training programs and his Safe Deposit Policy and Procedures Handbook is now the accepted standard for the financial industry.