



“Fifteen Million Reasons” to Follow Proper Safe Deposit Procedures (Webinar)

March 11, 2013 ☐ 3:30pm-5:00pm

Improve Your System

During 2011, numerous financial institutions experienced disappearance claims and significant lawsuits which resulted in over \$15,000,000 in nationwide claims and expensive litigations.

What did they do wrong? Most of these disappearance claims and lawsuits are a direct result of insufficient employee training, incorrect box drilling and safekeeping procedures, offering self-service boxes, unauthorized vault access, improper box relocations, flooded vaults, sloppy record retention and the news media coverage that inevitably follows.

Regardless of the size of your safe deposit operation, this presentation provides a realistic and well-organized method of reviewing your procedures before a lawsuit occurs. Your presenter knows firsthand what to look for, from the most common errors to the not so common but costly mistakes. This program will help you review specific and critical internal procedures.



Highlights:

How can you avoid these claims, lawsuits and media coverage? Review the following questions. This seminar provides the answers and procedures to help reduce future litigation.

- ◆ Why did numerous safe deposit disappearance claims occur during 2011?
- ◆ How did granting a small favor cause a \$2,140,000 disappearance claim?
- ◆ How did poor "box relocation" procedures cause a \$5,500,000 lawsuit?
- ◆ How could Hurricane Katrina create many lawsuits over six years later?
- ◆ What thirty questions will always be asked in any safe deposit lawsuit?
- ◆ Why did sloppy box drilling procedures create a \$4,500,000 lawsuit?
- ◆ Have you seen the locksmith tools that will open boxes in seconds?
- ◆ What made CBS create three safe deposit TV specials during 2011?
- ◆ Are you leaving anyone in your vault alone? **“BIG MISTAKE!”**
- ◆ Why are “self service” box renters now suing for millions?

Who Should Attend

This informative program is designed to update safe deposit supervisors, vault attendants, cashiers, branch managers, compliance officers, auditors, training directors, security officers, new account personnel and your in-house legal counsel.



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Webinar Speaker

David P. McGuinn, President of Safe Deposit Specialists, is a former banker with over 40 years of safe deposit experience and is often referred to nationwide as the safe deposit GURU. In all 50 states he has trained over 250,000 safe deposit personnel since 1969, and has served the industry as President of the American, Texas and Houston Safe Deposit Associations. Dave is a featured speaker for the American Bankers Association’s TV network and has been interviewed by the Wall Street Journal, Money Magazine, New York Magazine, Associated Press, National Public Radio, AARP, Bottom Line Financial, FDIC, CUNA, CNN, CBS, ABC, NBC Nightly News and Court TV on current safe deposit issues. McGuinn has created numerous audio and web training programs and his Safe Deposit Policy and Procedures Handbook, Regulatory/Compliance Manual and other safe deposit products and resources are now the accepted standard for the financial industry.

Registration Form

Please provide a contact name and email address for each telephone connection. Make copies if more connections are needed.

Name	Email Address
Connection 1. _____	_____
Connection 2. _____	_____
Bank _____	
Address _____	
City / State/ Zip _____	
Phone _____	Fax _____

Payment Options

- Check (Made payable to Louisiana Bankers Association)
- Visa MasterCard American Express

Card Number _____ Expiration Date _____

Name on Card (please print) _____ Signature _____

Billing Address: _____ Amount to be charged on card \$ _____

- I cannot participate in the live program.
Please send me the recording.
- \$165 (LBA members) \$265 (non-members)
- *Recording and materials will be sent after the program

This training will be covered under SBET (Small Business Employee Training Program). Please send me necessary documentation for reimbursement.

Registration Fee

\$165 per connection, LBA members
\$265 per connection, nonmembers

Submit registration and view rosters in the
Education Section of LBA’s Website, www.lba.org.

Agenda

3:30 p.m. Webinar Begins
5:00 p.m. Webinar Adjourns

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Fax 225-343-3159

**Webinar access codes and links will be sent to registrants
with confirmation emails one week prior to session.**