



2013 Teller Training Series

All programs 3:30pm-5:00 pm

February 4, 2013 - Teller Compliance (Webinar)

Speaker: Debbie Crawford, gettechnical, Inc.

This webinar focuses on the legal issues of checks outlined in signature cards under the uniform commercial code and the holds used on transaction accounts under Regulation CC. This informative webinar will review endorsements, ambiguous language on checks, stop payment orders, death issues, post-dated checks and the customer's responsibilities in reviewing his or her statements. Your bank's best defense against fraud is the proper placement of holds on checks within Regulation CC's guidelines. We will review all schedules of next day items, local and non local checks. Participants will receive materials including hold forms and worksheets. This webinar will also include information about the Financial Crimes Enforcement Network (FinCEN updated the BSA E-Filing System's User Test System). We will look at a preview of the future PDF versions of these new reports, which enable institutions to file individual reports (discrete filing).

April 22, 2013 - The Do's and Don'ts on Signature Cards (Webinar)

Speaker: Christy Crawford, gettechnical, Inc.

This teleconference will cover the 10 fundamental rules that will keep your financial institution's officers and your account representatives from creating liability and future losses on the deposit side of our organization. Topics include how to avoid the simplest errors that can create legal ownership, insurance and access issues for your customer.

May 20, 2013 - Teller Security Issues (Webinar)

Speaker: Christy Crawford, gettechnical, Inc.

There were over 5,000 robberies that occurred in financial institutions last year alone. Criminals are either getting smarter or more desperate or both. Let's take a look at some ways for your bank to stay ahead of those criminals. Learn robbery prevention methods and what to do before, during and after a robbery. Also, learn how to detect counterfeit money, some checks and balances to detect check kiting and learn the new schemes that criminals are coming up with to de-fraud your bank. This webinar will count as your annual security training.

July 22, 2013 - Currency Transaction Reports (CTRs) for Tellers (Webinar)

Speaker: Christy Crawford, gettechnical, Inc.

In this program we will go over line by line the new CTR which came out February 17, 2012. This form is now available for testing on the FinCEN website. There is no longer a Part A and B and the transactions are quite different on the new CTR. You will also receive the instructions line by line for the SAR but the emphasis on this teleconference will be on the CTR. Mandatory e-filing deadline was July 1, 2012.

September 23, 2013 - The Do's and Don'ts on Checks (Webinar)

Speaker: Christy Crawford, gettechnical, Inc.

Learn the simple do's and don'ts that will keep your financial institution from losing money and creating chaos in the back office. Topics include: checks and account agreements, postdated, stale dated, negligence rule, endorsements, treasury checks, postal money orders and much more!

November 11, 2013 - BSA for the Frontline (Webinar)

Speaker: Debbie Crawford, gettechnical, Inc.

BSA for the frontline is designed to fulfill your annual regulatory training requirements. It covers currency transaction reports, exemptions, red flags for money laundering and the customer identification program. You will receive a quiz to prove that each participant has reached the designed expertise level and then you will only have to do training on your own policies and any job specific training.

Speakers

Deborah Crawford is president of gettechnical inc., formerly Technical Training Systems. She specializes in the education of financial institution employees and officers in the area of deposit account laws, new account documentation, complex compliance regulations and IRAs. She began her banking career with Hibernia National Bank, and she holds a bachelor's and master's degree from Louisiana State University.

Christy Crawford is Assistant Vice President with gettechnical, Inc. in Baton Rouge, LA. Formerly a trainer for one of the U.S.'s largest corporations, Christy brings her eight years of sales and training expertise to financial institutions. She has a Bachelor's degree in Speech Communication from Louisiana State University. She brings humor, youth and vitality to the programs she teaches.



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Registration Form

Please provide a contact name and email address for each telephone/web connection. Make copies if more connections are needed.

Name	Email Address
Connection 1. _____	_____
Connection 2. _____	_____

Bank _____

Address _____

City / State/ Zip _____

Phone _____ Fax _____

Payment Options

Check (Made payable to Louisiana Bankers Association)

Visa MasterCard American Express

Card Number _____ Expiration Date _____

Name on Card (please print) _____ Signature _____

Billing Address: _____ Amount to be charged on card \$ _____

Place a check next to each webinar (WEB)/ recording (REC) you would like to register for or order:

(Please note prices are per web connection)

- February 4, 2013 - Teller Compliance (REC)
 - April 22, 2013 - The Do's and Don'ts on Signature Cards (WEB)
 - May 20, 2013 - Teller Security Issues (WEB)
 - July 22, 2013 - Currency Transaction Reports (CTRs) For Tellers (WEB)
 - September 23, 2013 - The Do's and Don'ts on Checks (WEB)
 - November 18, 2013 - BSA for the Frontline (WEB)
- I cannot participate in the live program. Please send me the recording. This training will be covered under SBET (Small Business Employee Training Program). Please send me necessary documentation for reimbursement.
- Recordings: \$165 (LBA members), \$265 (non-members)**
- *Recording and materials will be sent after the program**
- *Please note: Recordings are not eligible for SBET funding**

Registration Fee

Webinars

\$165 per connection/LBA members
\$265 per connection/nonmembers

Agenda

3:30 p.m. Webinar Begins
5:00 p.m. Webinar Adjourns

Submit registration and view rosters in the
Education Section of LBA's Website, www.lba.org.

Louisiana Bankers Association
5555 Bankers Avenue
Baton Rouge, LA 70808
225-387-3282
Fax 225-343-3159

**Webinar access codes will be sent to registrants
with confirmation emails one week prior to session.**